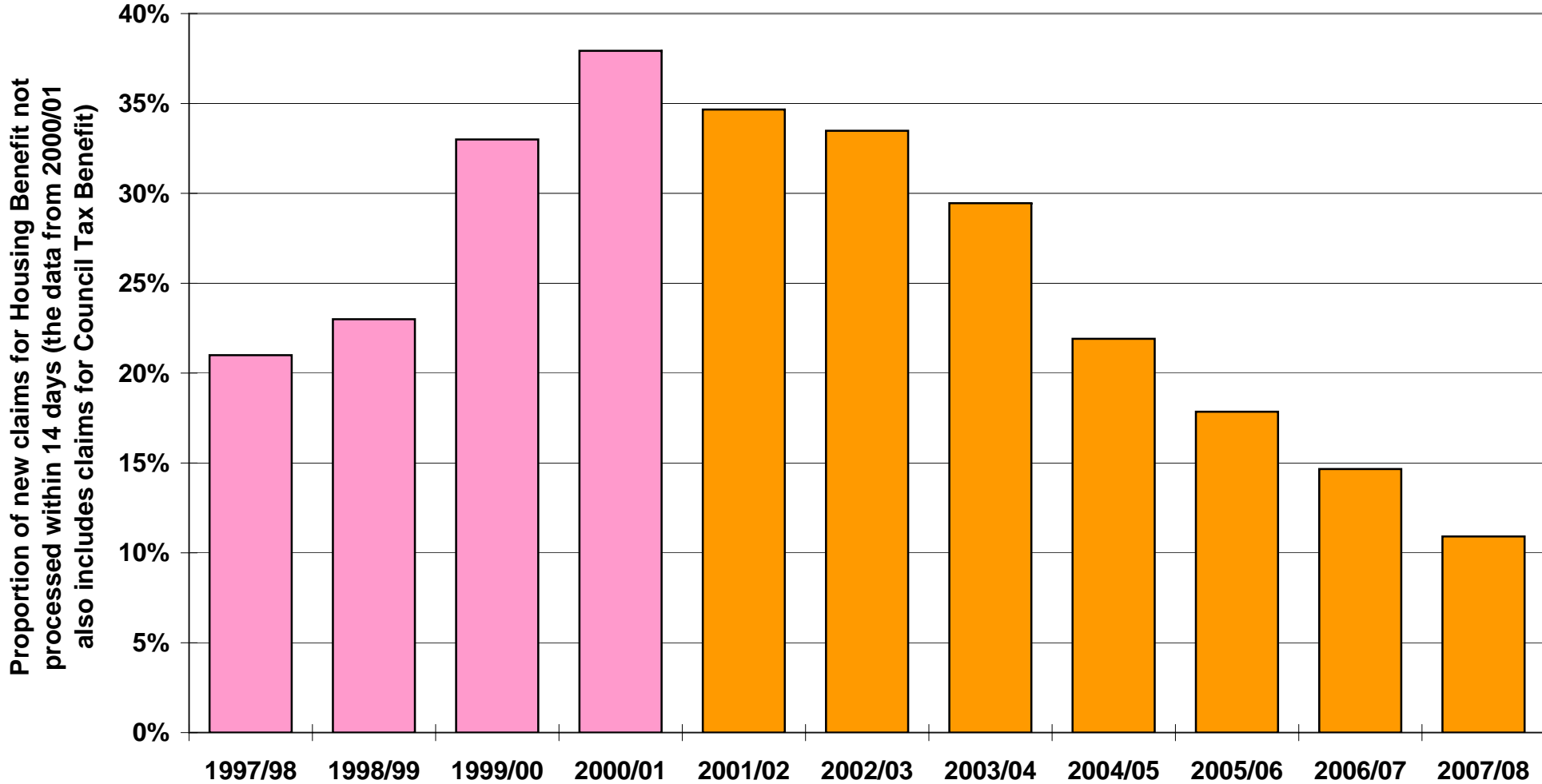


# The proportion of new Housing Benefit claims not processed within 14 days is now well below that of a decade ago



Source: DWP Housing Benefit performance statistics; Great Britain; updated May 2008